



Tommy's Rentals FAQ

Thank you for choosing Tommy's! We are very excited to serve you and help create lifelong memories on the water! Below are some basic FAQ's about our rental department:

"When did Tommy's begin renting boats?"

- Tommy's of Walloon in Northern Michigan was our first location to onboard our rental department. This location began renting in 2013 all of our other locations following suit in the years following.

"What Tommy's locations offer boat rentals?"

- In 2022, Tommy's offers boat rentals in 13 locations across the country, including:
 - Walloon Lake, MI
 - Lake Charlevoix, MI
 - Grand Rapids, MI
 - Muskegon Lake, MI
 - White Lake, MI
 - Detroit, MI
 - Denver, CO
 - Orlando, FL
 - Lake Piru, CA
 - Las Vegas, NV
 - Phoenix, NV
 - Knoxville, TN
 - Chattanooga, TN

"What sets you apart from other rental boat companies?"

- Tommy's puts our customers first. We strive to make every rental experience perfect and unforgettable.
- Tommy's purchases brand new boats each new model year to keep up with the quickly changing technology, and provide our customers with the most high-end, luxury boats we can.

"Can I rent the boat at a different lake and do you deliver?"

- Most of our rental locations offer delivery and pickup options to a variety of lakes in their regions. To find out more about where you can use our rental fleet, contact a Rental Representative at the shop nearest to your destination!

💎 ***“How old do I need to be to rent a boat with Tommy’s?”***

- Anyone 21 or older can rent a boat with Tommy’s!

💎 ***“What are the qualifications for renting a boat?”***

- Prior boating experience is required for all the use of all Tommy’s rental boats. Direct drive or V-drive experience is required for Axis rentals. We will go over the boat in depth, but expect renters to be very competent when it comes to boating for the safety of everyone onboard and on the lake.

💎 ***“How do I reserve a rental boat?”***

- Feel free to call/text/email us any time. To reserve a boat, we do ask for contact information (address, email, phone number) and a credit card number for a 50% deposit

💎 ***“Is my deposit refundable?”***

- Yes! Up to two weeks before your first rental day, the 50% deposit is fully refundable

💎 ***“Does the boat come with anything?”***

- Yes! The boat is equipped with safety gear (anchor, first aid, paddles, type II vests, etc.). Tommy’s will fit any watersports enthusiasts and those who wish to have a vest with comfortable Type III vests upon arrival.

💎 ***“Does the boat come with wakeboards/surfboards/skis/tubes?”***

- Additional rental gear is available to rent for a small fee per day.

💎 ***“Do I have to pay for gas?”***

- The boat will come full of fuel. We do charge for whatever fuel is used at the end of the rental period. The rental customer can fill the boat themselves at the end of the period, or Tommy’s can do so.

💎 ***“Do you offer insurance?”***

- At this time, Tommy’s offers propeller damage coverage. One of the most common damage occurrences we see is damage to the propeller. Our daily or multi-day coverage provides peace of mind boating.

💎 ***“What happens if it rains on my rental day?”***

- In the case it rains on the date of your rental and is not expected to change, we would be happy to find a new rental day for you or offer a full refund. We do not offer refund for temperature or wind

💎 ***“What if I have a rental for more than one day and it rains?”***

- There are no rain/weather refunds for rentals of 2+ consecutive days

💎 ***“Where can I find Tommy’s rental pricing?”***

- We enjoy talking to our customers! Depending on where you are looking to rent, visit our site at www.gettommys.com to contact the local dealership and ask to speak with one of our Rental Representatives! Or, email us at rentalsinfo@gettommys.com